

Limited Warranty for Plywood

This warranty applies solely to bamboo plywood panels sold by Ambient Bamboo Products Inc. (“Ambient”, “We”, and “Our”) to the original purchasing individual (“You” and all other forms). This warranty does not cover products that are not purchased directly from Ambient. We guarantee that our plywood is free of manufacturing defects and will remain free of said defects during the term of the warranty period when used for the intended purpose.

WARRANTY PERIOD. Six (6) months from date of purchase.

WARRANTY TERMS. This warranty does not cover the following:

- Damage from improper acclimation (minimum of 72 hours acclimation is required).
- Damage from improper storage, handling (for example storing panels vertically/standing on narrow sides).
- Damage from insect infestation.
- Damage caused during shipping. Shipping damage is the sole responsibility of the shipping company.
- Damage from the expansion, contraction or change in shape (warping/cupping/etc) resulting from changes in heat, humidity, moisture or dryness (to include water saturation), and damage resulting from storage in excessive dryness or humidity. Bamboo plywood is intended for indoor use and may change shape if stored in an environment with relative humidity outside of 35%-55%.
- Variations in the surface including the color, markings, patterns and fading that occur naturally or may develop naturally over time.
- Damage resulting from misuse or due to exposure to corrosive chemicals, liquids, finishes or cleaning supplies.
- Damage resulting from impacts, scratches and any other surface damage that occur either because of normal wear and tear.
- Use in hard-wear products such as doors, or other uses where specific hardness and tensile strength requirements must be met.

WARRANTY CLAIMS. If you have received a product from Ambient Bamboo Products Inc., and it does not conform to the standards or product features as described on our marketing materials or sales receipt, and you believe the product to be defective, you are required to submit in writing your claim within 14 days of receiving your order. We reserve the right to inspect the damaged, defective or non-conforming product before any action is taken: including repair, removal or replacement under the terms of the warranty.

WARRANTY REMEDIES. After being notified of a defect or any non-conformity, it is at the discretion of Ambient Bamboo Products Inc. to:

- Replace the product all or in part.
- Issue a full or partial refund.

Ambient Bamboo Products Inc. shall not be liable for the cost or damages that are associated with any removal or reinstallation of the product, nor the cost involved in the removal of fixtures or fittings.

IMPLIED WARRANTIES. The associated warranty is the sole and exclusive warranty given by Ambient and supersedes all other warranties or representations including:

- Warranty of Merchantability
- Warranty of Fitness for a Particular Purpose
- Warranties offered from the course of dealing, course of performance, or usage of trade.

Implied warranties that have been imposed by operation of law shall not exceed the shortest applied period of warranty under this agreement or imposed by operation of law. In certain states there is no exclusion of limitation of implied warranties allowed – you should check with your state legislature to see if this is the case.

Exclusion of Incidental and Consequential Damages: Ambient is not liable for costs alleged to have occurred under the warranty which can be classed as incidental, special, indirect or consequential damage. We are also not liable for costs due to failure of delivery of goods, or damage from any use, misuse or inability to use the product due to defects in the product. The liability of Ambient should not, under any circumstances, exceed the original purchase cost of the products. Please check whether the state in which you live allows such exclusions to be applied.

Ambient Bamboo Products Inc.

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