

Ambient[™] Luxury Vinyl Plank Flooring Maintenance Instructions

Please read this entire document carefully after installation.

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GENERAL RULES TO FOLLOW

Keep a few planks

After installing your floors, it’s always good to keep at least a few extra planks (or boxes) to use as possible replacement boards in case of future damage, or to use as sacrificial planks for new cleaning solutions.

Avoid Mineral Spirits, Turpentine, Paint Thinner, & Other Harsh Cleaners

Don’t use mineral spirits, turpentine, paint thinner or other harsh cleaners or chemicals to clean your floors as they may damage your finish.

Sunlight & UV Exposure

Do not cover the floors with construction paper or plastic for extended periods of time. Construction paper and other protective floor coverings have the potential to cause discoloration in all flooring because they result in uneven light absorption. Plastic membranes may cause a build-up of humidity and can result in cupping or other moisture imbalance problems.

There are few flooring types on earth that will not fade and change color over time from constant exposure to direct sunlight (and even overhead artificial lighting) for extended periods of time. We recommend installing UV protection film on all windows to help protect against fading, and frequently rotating rugs and furniture to avoid sun spots.

Always Test Cleaners on a Sacrificial Plank

To be sure you will not damage your floor, always test any chemicals or cleaners on an extra/leftover flooring plank to see what the final effect will be.

Always Use a Chair Mat Under Rolling Office Chairs

To avoid scratching your floor, be sure to use felt pads when moving furniture.

- ✓ Place large or heavy furniture and appliances on non-staining floor protectors.
- ✓ Ball-type castors can damage your floor and are NOT recommended.
- ✓ If your furniture has wheels or castors on them, make sure the wheels or castors are:
 - clean and free of debris
 - able to roll and swivel easily
 - large surface wheels or castors
 - suitable for resilient-type flooring
 - non-staining

Move Furniture and Rugs When Exposure to Direct Sunlight is Frequent

Even though all our floors have several UV protection layers in the finish, most floors will fade slightly over time if exposed to constant and direct sunlight daily. If your floors are in direct sunlight, we recommend that you install the UV films on your windows, or occasionally move furniture and rugs around as to avoid resulting shade differences in your floor and/or furniture.

Use Rug Pads

To avoid damaging the floors it is always recommended that you use natural rubber or felt rug pads under all rugs. Furthermore, beware of using rug pads that are not breathable as they can trap moisture that can damage your finish. Natural rubber that has a breathable design is recommended over PVC (polyvinyl chloride) pad, as are 100% felt rugs or felt rug pads.

REGULAR CLEANING & MAINTENANCE

Clean Regularly

For routine cleaning of your floor, most hardwood floor cleaners will work just fine. We recommend that you test the cleaning system on an out-of-the-way area first to ensure it doesn't damage the finish. Otherwise you can also use a soap-based concentrate solution that is approved for pre-finished vinyl floors. Avoid using vinegar frequently to clean your floor as this can dull the finish over time.

First, use a good broom or dry microfiber mop to remove excess dirt and debris from your floor. Second, pour the recommended quantity of an approved floor cleaner concentrate into a half a bucket of warm water. Third, dip your mop into the bucket but then ensure to completely wring out all water from it leaving it only lightly damp – then use this lightly damp mop to clean the floor.

Surface/Finish Scratches

White “micro” scratches can occur on the surface of the floor's finish, which is designed to protect your flooring from damage. If scratches occur, first try to buff them out using a soft rag along with an acceptable floor cleaner or use mineral oil or a scratch removal stick (same as are used for furniture). We have found that after a few cleanings and normal foot traffic, light scratches tend to wear away or buff out over time.

Questions? Please call Ambient Tech Services at (866) 710-7070.